

To: Manzanilla, Enrique[Manzanilla.Enrique@epa.gov]
From: Scott, Jeff
Sent: Mon 8/10/2015 3:39:39 PM
Subject: FW: Community Engagement training pilot at Exide?

Looked like you needed a re-send of this.

Jeff Scott

Director, Land Division

EPA Region 9

75 Hawthorne St

San Francisco, CA 94105

Phone: (415) 972-3311

Fax: (415) 947-3530

From: Lee, Barbara@DTSC [mailto:Barbara.Lee@dtsc.ca.gov]
Sent: Sunday, August 09, 2015 10:12 PM
To: Scott, Jeff
Cc: Manzanilla, Enrique; Reyes, Deldi; Patel, Suhasini@DTSC
Subject: RE: Community Engagement training pilot at Exide?

Hi Jeff, Enrique and Deldi,

I think my staff reached out to Deldi by phone on Friday, and you may already have this request, but is it possible that one of you could talk about the logistics of the cleanup in Omaha at the working meeting on Thursday? And any other large scale residential remediation efforts that you think we could glean helpful information from.

Let me know what you think.

Thanks,

Barbara

From: Scott, Jeff [Scott.Jeff@epa.gov]
Sent: Friday, August 07, 2015 4:10 PM
To: Lee, Barbara@DTSC
Cc: Manzanilla, Enrique; Reyes, Deldi
Subject: Community Engagement training pilot at Exide?

Barbara-

I tried to give some thought about how to help with the Exide situation. The folks with the attached group work in govt to community communications. I believe they have both formal classroom training and create tailored and site specific learning opportunities to learn theory while working through a particular project. I thought I would forward it to you as an option for your team to consider for one of your "hot sites" and/or the program more generally. Perhaps they or a similar group could do a focused training with the Exide team that would come up with a comprehensive engagement plan for the site while simultaneously letting folks try out some training.

Best

Jeff

Jeff Scott

Director, Land Division

EPA Region 9

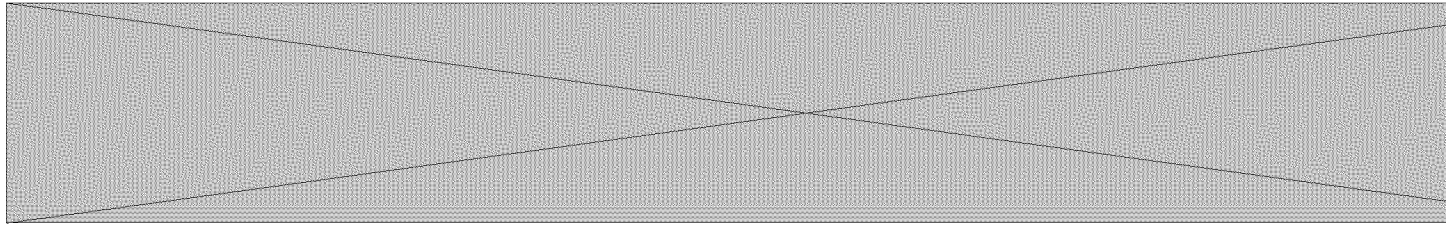
75 Hawthorne St

San Francisco, CA 94105

Phone: (415) 972-3311

Fax: (415) 947-3530

From: 28384@ontramail.com [mailto:28384@ontramail.com] **On Behalf Of** Your Consent-Building Coaches: Hans, Annemarie & Jennifer Bleiker
Sent: Tuesday, July 28, 2015 10:01 AM
To: Scott, Jeff
Subject: Ever Heard these Devastating Words from the Public (or Your Spouse)?



Hi Consent-Building Student,

I have to warn you -- in today's Consent-Building tune up, things get a bit personal . . .

Being human like the rest of us, I bet you've heard these devastating words from your public (or just as bad, your spouse or loved one):

"You're Not Listening!" *

If so, you've probably heard the second part of that accusation, which hits even harder:

"You Don't Care!!!"

What's this got to do with your job? That mountain of work on your desk? The unreal challenges you face to get the job done?

Everything.

Watch this short video now to save yourself from ignoring the implications of these accusations.

* **Note:** "listening" and "doing what I/we want you to" is not synonymous! Watch the video to understand the difference.

If your public is accusing you of not listening -- you've got problems.

And if you aren't SERIOUSLY concerned about such an accusation, you're on a backward slide up that mountain of work.

Not only that, **you're proving the public right in their accusation if it goes ignored.**

Don't take this accusation lightly in you professional (or personal) life. Your work is too important to wind up on a shelf as a result.

We wish you the best in your Consent-Building efforts and are here to help you get your mission accomplished!

Jennifer

P.S. Know a colleague, friend, or loved-on who could benefit from this message? Please forward this email on to them so they can repair their relationship with their public or in their personal life.

If you wish to stop receiving our emails or change your subscription options, please [Manage Your Subscription](#)

Institute for Participatory Management & Planning (IPMP), PO Box 1937, Monterey, CA 93942

